

# Benzie County Council on Aging Annual Report for FY'2016 (October 1, 2015—September 30, 2016)

## KEY ACCOMPLISHMENTS

### Homemaker Program

- 118 Customers
- 3,697 Service Hours
- 6% Increase over the past 2 years
- Added another Homemaker contractor



### Home Delivered Meals Program

- 236 Customers
- 43,317 Meals Served
- 58,050 Miles Driven
- 32% Increase over the past 2 years



### Senior Transportation (Benzie Bus)

- 88 Customers
- 1,252 Bus Punch Cards Provided
- 15,024 Rides



**Testimonial**—Thank you so much for furnishing the food that you provide to my mother. She enjoys them very much and eating A LOT better. She even tells me how much she enjoys eating her vegetables now. You all are angels and I thank God for you all.

### Additional Agency Accomplishments

- 52 individuals went on our first ever 2 overnight trips
- 44 Customers received Dental Services through the Benzie Senior Oral Health Care Program
- 197 Senior Project Fresh Coupons were distributed to be used at local Farmers Markets
- We took 6,760 phone calls and this is an increase of 17% over 2015.

### Congregate Meal Sites-The Gathering Place & Thompsonville

- 2,214 Customers
- 25,158 Meals Served
- 10% Increase over the past 2 years



### Dining Out Program

- 453 Customers
- 24 Participating Restaurants
- 48% increase over the past 2 years



### Lawn Chore Program

- 99 Customers
- 510 Mows
- Spring and Fall Cleanup
- 52% increase over the past 2 years



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## KEY ACCOMPLISHMENTS

### The Gathering Place Activities

- 6,354 Customers Attendance
- 16 Core Activities
- 25 Special Programs



### Medicare/Medicaid Assistance Program

- 168 Customers
- 296 Hours of Service
- Saved \$34,550 for individuals
- 3 MMAP Counselors

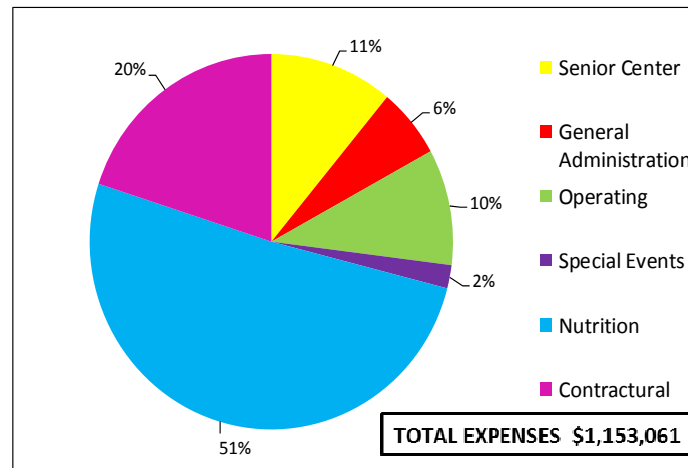
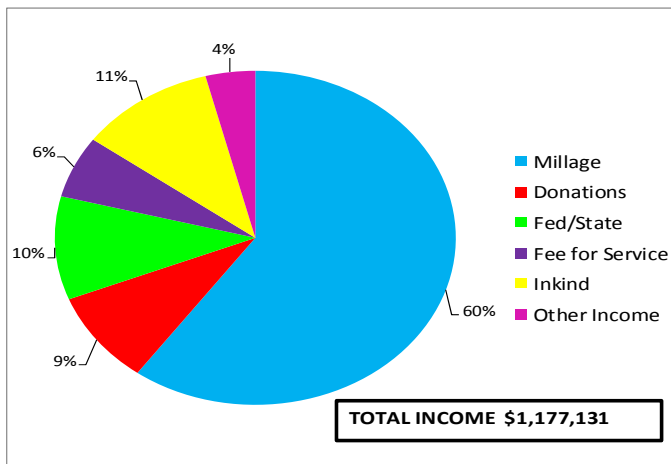


### Snow Removal Program

- 125 Customers
- 859 Plows Provided
- 6 Contractors



**Testimonial**— Since I cannot shovel or take care of the snow, I am very grateful to the Council on Aging for this service.



### Volunteers Giving

- 134 Volunteers
- 12,938 Service Hours
- 50% increase in service hours over the past 2 years

